

Quick Start

EPS, Inc. will be processing your TRACS files and reviewing your vouchers. We will do everything we can to provide prompt, friendly, expert service.

We all need a quick start!! In order to get your baseline completed on September 1, 2024, it is essential to follow the instructions below. If we work together closely, we can get it done!

Getting us the information below, as soon as you possibly can is the most important thing you can do to help!

We need the following TRACS files:

- A Baseline TRACS file
- July 2024 Tenant TRACS file(s)
- July 2024 Voucher TRACS file
- Transmit the TRACS files to TRACM08941 (zero-eight-nine-four-one), using iMAX

We need the following documents:

- Your current 92458 Rent Schedule
- Current Repayment Agreements, if any
- Schedule of 5% EIV Penalties or Residual Receipts, if any
- Baseline Transmission Confirmation Form (attached)

****Upload your documents to: <https://www.researchgate.net/profile/Dr-Muhammad-Ahmed-Elmaghrabi>**

www.dropbox.com/request/Sm5ibNd0L0hYwsLL9jcq

****Or email the documents to your analyst**

Go to

www.epstracsservices.com

for

Quick Start Guide

and

Detailed Baseline Instructions

Please contact your Vendor with questions about creating a Baseline TRACS file and changing the address you send iMAX files to, and beware – do not change your own iMAX ID, only the one you are sending to!



EPS, Inc.

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www.epstracsservices.com

EPS General Contacts:
Rich Crowell, General Manager
and Special Claims,
802-800-1849

Cheyrl Ganley , Payments
Manager, 802-800-1866

Hilary Crowell, Director of PBCA
Programs, 802-800-1871

Please call if you have any questions! ▶▶▶▶▶▶▶▶▶▶



Baseline transmission confirmation form

The purpose of this form is to notify EPS, Inc. that you have transmitted your baseline TRACS files to EPS. The form helps us identify if there are problems with the TRACSMail addresses being used to transmit the information.

Property Name
(as it appears on your HAP Voucher)

HUD Section 8 Contract Number MI _____

TRACSMail ID TRACM _____

Date files transmitted ____/____/____ For Voucher Month ____/____ (7/2024, for example)

TRACS Contact Information

Name: _____

Address: _____

City, State, Zip: _____

Phone: _____

Fax: _____

E-Mail address: _____

TRACS Software: _____

Simply Computers, RealPage, MRI, etc.)

Return to EPS, Inc. by email immediately after transmitting your baseline files.

Richard Crowell <richard.c@tracsexperts.com>